



Progress the game, so everyone can share in its heritage and possibilities.

Role	Umpire Support: Concierge
Reporting to	AFLNT Umpire Program Manager
Location	Darwin, NT
Duration	2023 – 2024 NTFL Season
Status	Part Time – 6-10 hours per week

Position Overview

The Umpire Support Concierge acts as the first point of contact for umpires arriving for training, offering immediate assistance, direction, and support. This role is pivotal in setting the tone for a welcoming and efficient training environment, streamlining the arrival process, and helping umpires navigate their training sessions with ease. The Concierge will contribute to a positive atmosphere, harnessing excellent interpersonal skills to alleviate uncertainties, and provide clear guidance.

Key Duties

- Greet umpires as they arrive at the training facility, providing a warm, professional welcome.
- Offer clear directions and information regarding training locations, schedules, and any immediate requirements or preparations.
- Assist in managing the flow of umpires through the facility, ensuring they are directed to the appropriate areas, connected to the appropriate coaching activities, and engaged in onboarding processes E.g., Umpire Buddy Program.
- Respond to umpires' questions or concerns promptly, providing accurate information or referring them to appropriate coaching staff.
- Maintain a current understanding of the training schedules, locations, and any special session arrangements or changes.

Next Steps

To apply for this role, please submit an expression of interest to umpireaflnt@afl.com.au



Play as one team



Play fair



Play with passion



Play to win